

Pricing and Specifications

Prices and specifications are guaranteed valid for no more than thirty days from date of provided quote. All prices quoted will be FOB our showroom or the destination address unless otherwise specified, as applies to out-of-state shipments. If applicable, local or regional sales tax will apply to furniture purchase. Boulder Furniture Arts reserves the right to make changes to dimensions, design and/or construction, price lists or product literature without notice.

Variations in color & grain pattern cannot be guaranteed: natural materials, handwork methods & expert/artistic decisions are at play to achieve the most beautiful final result. Boulder Furniture Arts respects wood and does not make guarantees on behalf of nature for any color or pattern on any specific piece.

Boulder Furniture Arts will attempt to match a provided stain sample as best as possible. Boulder Furniture Arts does not use spray finishes, and cannot guarantee exact color matches for those orders requesting a stain match to an existing piece of furniture. Tints and stains that are oil-based may be applied in-house on a case-by-case basis. Determining factors include wood species and stain product.

Changes may be made to an order after the date of deposit at the discretion of Boulder Furniture Arts.

Post-production changes to furniture are treated as separate from the original order and are subject to a new, separate quote and timetable, with the exception of production defects. Orders intended for rush building may be subject to surcharge and are not subject to any discount, changes after initial deposit, cancellation, or refund.

Order Entry & Confirmation

All orders are subject to a non-refundable half deposit to be scheduled for production. Boulder Furniture Arts attempts to clarify and define all purchase orders ahead of deposit. However, outstanding TBDs, certain changes and decisions made by the client may affect the final balance amount due.

After a deposit is placed, Boulder Furniture Arts may send a digital copy to the client via email. This copy serves as order of record. Boulder Furniture Arts reserves the right to refer to this copy during the building process.

Certain furniture orders will require written confirmation from the client. In the case of an order requiring written confirmation, orders may not be placed with the workshop and lead-time may not begin until written confirmation is

received. Changes to orders after initial confirmation may not be subject to additional written confirmation.

Furniture orders are entered in a first-come-first-serve basis. All orders are subject to a minimum of 8 weeks lead to completion, with most orders requiring 12-14 and some requiring up to 18 weeks. It is essential to create our work with care, precision, detail and conscientiousness, and lead-time is a large part of what makes our process so effective.

Refunds/Cancellation

All orders scheduled for production are considered firm and are not subject to cancellation. Deposits and balances are non-refundable.

Shipping

Furniture may be shipped at the sole discretion of Boulder Furniture Arts and its woodworkers. Shipment is contracted to the client, and the client is responsible for all furniture at origin. Boulder Furniture Arts may schedule a pickup and shipment by Specialized Transport Incorporated (STI) on behalf of the client. This shipper is Denver-based, and specializes in white glove shipment of high value and fragile pieces, including museum artwork and fine furniture. Orders being shipped via STI must have shipping costs paid directly to STI.

Shipments scheduled with STI by Boulder Furniture Arts will be fully insured and blanket-wrapped. STI will not attempt a delivery until contact has been made with the receiving client. Residential delivery of furniture shipped by STI is provided by trained staff, pre-paid for a half hour of their time and able to place pieces inside or outside of the home as the client specifies.

If the client cannot accept delivery, STI will hold the shipment at the nearest terminal for up to five days free of charge. If any part of a shipment is damaged during transport, Boulder Furniture Arts may submit a damage claim with STI on behalf of the client and process a replacement or repair.

Boulder Furniture Arts may ship furniture via a different preferred carrier at the sole discretion of Boulder Furniture Arts and its woodworkers. Orders being shipped via preferred carriers must have shipping costs paid directly to Boulder Furniture Arts. Different preferred carriers may be subject to their own specific insurance, tracking and payment policies.

Storage

Boulder Furniture Arts may store furniture free of charge for a period of seven or more days, either to schedule a shipment or coordinate delivery. If a client cannot receive their furniture for more than 14 days after notice of completion is made, a storage fee will be incurred.

Warranty

Boulder Furniture Arts will repair or replace, at its discretion and without charge to the original purchaser, any product or part thereof which fails as the result of defects in material and workmanship, under normal care, for five years from date of delivery. This warranty does not cover misuse or abuse of product, dramatic temperature changes, exposure to unusual conditions, or damages incurred by contact with other products.

Repair or replacement of discontinued furniture will be at the discretion of Boulder Furniture Arts.

Natural color changes, variations or movements in wood products, exposure to substances, extreme temperature changes and direct sunlight may cause color changes and/or surface damage. These are circumstances beyond the control of Boulder Furniture Arts and are not warranty issues.

Boulder Furniture Arts has the exclusive right to make the final determination of product misuse or abuse. Except as stated above, Boulder Furniture Arts makes no express or implied warranties as to any product, and in particular, makes no warranty of fitness for any particular purpose.

All of the products shown in Boulder Furniture Arts collections and described in Boulder Furniture Arts price lists are, and remain, the property of Boulder Furniture Arts, with the sole right reserved to manufacture and to distribute.

This warranty is the customer's exclusive remedy for product defect and does not apply to damage caused by a carrier, installer, user modification, or attachments to a product. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.